

Strategic priority 6. Internal Organisation

VISION

We are an efficient, flexible and open organisation that is enhancement and outcomes-oriented, with a team of staff that is competent, creative and satisfied.

STRATEGIC AND OPERATIONAL OBJECTIVES

15. The strengthening and underpinning of project management, the quality management system and information security with sufficient resources

- 15.1. Redefining of the design of projects with a more participative approach, and ensuring that sufficient human and economic resources are available.
- 15.2. Upkeep of the important role of technology and technological resources.
- 15.3. The simplification of bureaucratic procedures.
- 15.4. Improvements to the participative processes of meta-assessment and the gathering of information on internal and external user satisfaction.

16. Improvements to, and the upgrading of, the structure and running of the organisation and internal communications

- 16.1. Adaptation of the structure and activities according to requirements.
- 16.2. Definition and implementation of the criteria for participation in projects and activities.
- 16.3. Better internal communications.

17. Higher levels of staff motivation, satisfaction and commitment

17.1. Definition and implementation of the human resources policy.

17.2. Development of procedures to increase the level of staff satisfaction and motivation.