

VALUES

AQU Catalunya operates in accordance with the following series of values:

- **Integrity and independence:** The activities of AQU Catalunya demonstrate its independence, flexibility and equanimity, and judgments and decisions made by the Agency are fundamentally evidence-based.
- **Quality assurance:** AQU Catalunya assures the quality of its activities through regular internal and external review and evaluation of its procedures in accordance with international standards.
- **User orientation:** AQU Catalunya offers an efficient, personalised and fast service that is sensitive to user requirements, and it enforces the rights of users by providing information on the corresponding mechanisms.
- **Transparency and accountability:** AQU Catalunya provides for transparency and has an information system that provides accessible, comprehensible and usable data on its activities and methodologies.
- **Fostering of cooperation:** AQU Catalunya jointly promotes actions with higher education institutions, government authorities and other national and international agencies and bodies with similar interests.
- **Respect for diversity and university autonomy:** AQU Catalunya is attentive to the pluralistic nature of higher education institutions, their full freedom to organise and run themselves and their capability for self-governance.
- **Proactivity:** AQU Catalunya is proactive in developing and carrying out its actions, it anticipates the necessary requirements for its actions and it provides solutions that are in the public interest.
- **Efficacy and efficiency:** AQU Catalunya achieves its objectives through the optimisation of its available human and physical resources.