

Curriculum Vitae

Personal details

Name	Surname
Fiona	Crozier
Nationality	Education (Award level, Programme title , year and institution)
UK	BA (Hons) 2.i French with Spanish, 1988, University of Sheffield

Language skills

From the highest (5) to the lowest level (1)

	Read	Spoken	Written
Catalan	-	-	-
Spanish	4	3	3
English	5	5	5
French	4	4	4
	-	-	-
	-	-	-

Professional

Professional details

Organisation
University of Cork

Place
Ireland

Branch of activity
Quality Assurance

Post
Director

Professional experience

Maximum 10 lines. Provide any management function and its duration.

Currently Director of the Quality Promotion Unit (since April 2013). Responsible for the University's internal quality assurance processes and system. Prior to that Assistant Director at the UK Quality Assurance Agency for 15 years (responsbile for policy development and for implementation of external QA processes through institutional review) and Vice-President of European Association for Quality Assurance (ENQA) for five years of that time. I have been involved in many European and international projects including chairing the MAP-ESG project and as member of the drafting group that produced the latest version of the ESG. Have spoken at numerous conferences, workshops and seminars. Have also worked at a Uk university and for the Higher Education Funding Council for England and Northern Ireland. Currently member of the Advisory Board of ACSUCYL.

Research experience

Maximum 5 lines. Data of the last 10 years (key words of the research lines)

Joint publications through ENQA in the areas of convergence of QA teminology and systems and joint degrees.

Experience in quality assessment

Provide what's been assessed, for which organisation and when (E.g. Institutions: university / AQU / 2005)

Institutions: Institutional accreditation (for the Danish Accreditation Institution) 2013-14, institutional audit (for FINEEC) 2014, managed around 15 institutional audits in the UK (2001-2013, QAA)

Degrees:

Services: Assessed a pilot institutional evaluation scheme for AQA Austria, 2010, worked with FINEEC to revise their audit criteria, 2014

Quality Systems: Member of OECD team that reviewed the HE quality system in Chile 2012

Other relevant details

Maximum 10 lines. Relevant details according to a possible reviewer profile

Former chair of the Steering Committee for the European Quality Assurance Forum

Broad experience of QA in the European Higher Education Area

Currently working, with other Directors of Quality in Ireland, on assisting QQI with the development of policy following revised legislation in 2012

Was a member of the ENQA training team that trained reviewers for ENQA reviews.

Have been a member of ENQA review teams (ANECA and IUQB) and most recently chaired the ENQA review of ACSUG (2014)